

Interview Questions

For SLIC

Internet / bandwidth purchasing:

- a. How is the bandwidth purchased from Slic? Is it based on speed, usage, both?
- b. What are other purchasing options?
- c. What sort of filtering or protection does Slic do?
- d. Are there any competitors to Slic?
- e. How does the leasing of the cable agreement from Syracuse work?
 - i. Is this something which Slic or Clarkson must negotiate?
 - ii. Are there competitors to this?
- f. Is there anything missing? - What is unsolved, what would you like to see provided?

Network Specifications:

- a. What is SLIC's network built to withstand as far as bandwidth or maximum traffic?
- b. Where are the main switches and what are the specs on those?
- c. Where are the end-points or hubs in the various towns of the north country?
- d. When have you had problems with the network?
 - i. What specific problems did you have and how did you solve them?
 - ii. What interesting stories can you tell about the network?
 - iii. What would you say is the biggest problem faced when working with the network?
- e. How often is network monitoring or analysis performed?
 - i. How often in maintenance scheduled for various hardware?

Network Hardware:

- a. What hardware is used?
- b. Where do you purchase your hardware from and why?
 - i. Who sets up the hardware?
 - ii. When doing this, do you have to buy an additional service contract?
 - iii. Who is the service contract bought from?
 - iv. How much maintenance is required for the hardware?
- c. Does the ISP (DANC) delegate what hardware they prefer?
- d. Do they have any say on Configurations or settings of the hardware in any way?

Cisco Products:

- a. Do you primarily purchase Cisco equipment?
 - i. What do you most like about Cisco and their equipment?
 - ii. What do you not like?
 - iii. What can Cisco do better with?

- iv. Any other stories of interest regarding Cisco or their products?
- b. What features do they not have or that competitors have and you wish Cisco offered? What are tempting features you would like to see?
- c. What advice or tips can you give me for working at Cisco and with networking equipment?

SLIC and DANC

- a. Do you have a contact person at DANC?
- b. Any other information I should know if I was to make a presentation on the local network?